



# Managed IT Services

## CAPABILITIES

- 24x7 Server Monitoring & Management
- 24x7 Device Monitoring & Management
- 24x7 PC Management
- 24x7 Service Desk
- Backup & Recovery
- Procurement Services
- Vendor Management

## We focus on your network so you can grow your business.

CHR's Managed IT Services is a comprehensive suite of managed solutions that help drive down operational costs and free clients from capital constraints and resource restrictions. Whether you're looking to install your first computer network, support an existing network or expand your current technology, we are 100% committed to making sure business owners have the most reliable and professional IT so they can concentrate on growing their business.

“CHR's IT team is consistent, skilled and extremely knowledgeable about what they do. Having them here and being proactive in what we need, plus the time-saving factor without us trying to “fix” our own IT needs allows us to be so much more productive and happy.

— Terri B., Haddington Ventures

## Cybersecurity

We protect your most sensitive data by equipping your business to detect and stop cyber attacks. We offer capabilities of firewall, security, and vulnerability management to help you protect your customers and network.

## Remote Monitoring & Management

CHR offers services to secure and optimize your IT infrastructure. Remote Monitoring & Management includes processor utilization, proactive remediation for monitored environments, disk utilization, patch management, and more.

## 24x7 Service Desk

Quality customer support for something as critical as your IT is a must. We staff a team of seasoned IT experts to help enhance the level of customer satisfaction, as well as help you increase productivity, improve resolution times, and meet compliance standards.

## Cloud Solutions

Our Cloud Solutions offer a flexible and affordable solution that allows businesses to connect to their office and clients across the country. Along with our Managed NOC Services, we can provide you with a team of engineers to help run and optimize your cloud operations.

## IT Consulting

We offer an IT assessment that provides the economical and reliable business continuity our clients demand. With an extensive review of your technology infrastructure, you will receive a comprehensive report that shows you how to reduce cost and improve operational efficiency.

## BENEFITS

- 24x7 Support
- Improved Reliability
- Increased Visibility
- ITIL Aligned
- One Stop Shop for IT
- Reduced Operational Costs
- Improved Efficiencies
- More Time to Focus on Your Business